



Projects > Charleston International Airport Terminal Renovation

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# Program management addresses passenger growth issues

Unexpected passenger growth increased the complexity of the \$200 million redevelopment of the Charleston International Airport Terminal. As the Program Manager, we coordinated with the airport staff, design team, contractor, airlines, rental car agencies, concessions and numerous other stakeholders to keep the airport fully functioning. During construction, we coordinated scheduled power and operational outage windows to allow for undisturbed airport operations. While renovations required numerous temporary airline gate relocations, an adequate number of gates were always provided.

Between 2000 and 2016, passenger growth skyrocketed 121 percent at South Carolina's largest airport. Despite this surge, we minimized passenger inconvenience and accommodated evolving tenant and passenger needs. We formalized communication procedures for all parties and offered common sense solutions to streamline the process that touched all aspects of its operation. The project transformed the facility from top to bottom, front (landside) to back (airside), and interior and exterior. It was stripped down and rebuilt as a state-of-the-art terminal, while remaining customer friendly and processing an unprecedented volume of passengers.

AWARDS

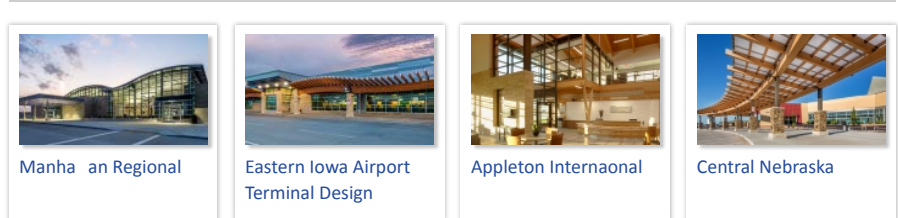


**American Association of Airport Executives, Southeast Chapter**  
 Best Commercial Service Airport – Architectural Project



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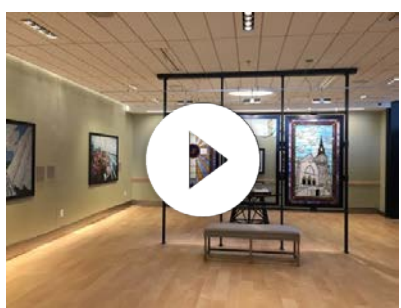
**LOCATION**  
 North Charleston, SC

TESTIMONIAL

*"This award is a testament to the hundreds of people who worked on what is a total transformation of Charleston International Airport, from the architects and designers to the construction crews to the Aviation Authority staff that oversaw the day-to-day planning and progress."*

**Paul G. Campbell Jr.**  
 Executive Director and CEO, Charleston County Aviation Authority

VIDEO



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